

## Neurology Services

### **Admissions**

Admission time for neurology patients is between 8 am and 9:30 am. Special arrangements can be made if this time is inconvenient for you. Please be sure that your pet does not eat after 10 pm the night prior to any anesthetic procedure. It is okay to let them drink water and you can give morning medications as usual. It is imperative that you leave numbers where you can be reached both day and night so we are able to contact you for updates. Please ask the receptionist to put the appropriate number(s) in the computer. The low end of the estimate is required at the time of admittance. Please call to cancel or reschedule a procedure. A courtesy of 24 hours notice is appreciated.

### **Procedural Updates**

The neurologist will call you directly following any imaging procedure and/or surgery. It is important to note that even though you admitted your pet in the morning, it does not necessarily mean the procedure will take place at that time. The morning admission time allows the neurologist to examine your pet prior to the procedure and also gives the technicians time to prepare the patient.

### **Magnetic Resonance Imaging/Computerized Tomography:**

Most patients will be able to go home following an MRI or CT, unless immediate surgery is indicated. Your pet will be monitored after anesthesia to ensure that he/she is recovering well and able to go home later that evening. The neurologist will let you know an approximate time to arrange for pickup.

### **Progress Reports**

If your pet is hospitalized we want to keep you informed throughout his/her stay. We know you are anxious to receive updates promptly. The doctor and technicians are able to give information following our morning rounds. A neurology team member will call you following rounds to update you on your pet's condition and let you know whether or not they can go home. Therefore, we ask that you not call before 10am. One of our doctors or technicians will always call if your pet's condition deteriorates.

### **Visitation**

We know how concerned you are about your pet's condition and we encourage you to visit if you can. We have found that visitation on the day of surgery may not always be in the patients best interest. We pride ourselves in extensive pain management to keep your pet resting as comfortably and as quietly as possible following surgical procedures. Pets are often difficult to settle down after an owner visits. For this reason, we encourage you to visit the day *after* surgery. Please call to find out the best time to schedule a visit with your pet.

## **Discharges**

One of the neurology team members will let you know when your pet is ready to go home. Your discharge will be scheduled. A technician will go over the discharge instructions with you. If you have ANY questions please ask the discharging technician. If a recheck examination is needed, you may want to consider scheduling this appointment before leaving. When you get home we advise looking over the discharge instructions again in addition to reading any handouts we may have given you.

## **Questions and Comments**

We want to be sure that you are well informed of your pet's condition at all times before, during, and after all procedures. The neurologist should have discussed all options and potential complications with you. If you have any questions, we encourage you to have them addressed prior to committing to surgery or any other procedures. In the rare case that there is a problem or complication after surgery, we would prefer that you address it with us. We are always open and have technicians and surgeons on-call 24 hours a day. We welcome your comments and suggestions as to how we can improve our care of you and your pet.